



# DEPOT REPAIR

MAXIMIZE YOUR PRODUCT LIFE CYCLE WITH ALPHA SERVICES



## MAXIMIZE YOUR PRODUCT LIFE CYCLE WITH ALPHA SERVICES

Alpha's state-of-the-art repair depots and development laboratories are **strategically located worldwide offering customers comprehensive repair and refurbishment services**, product improvement and research and development. An Alpha service location is never far—and with door-to-door service Alpha collects and returns equipment from virtually any region.



UNITED STATES | CANADA | MEXICO | GERMANY | BRAZIL | NIGERIA | INDIA | TAIWAN

### ALPHA REPAIR DEPOTS

All Alpha repair depots are capable of addressing all power equipment repairs. Whether it is outside plant, critical facility, line, test equipment or solar—Alpha's repair depots are your one stop shop for quality repairs.

- **Repair and Refurbishment of All Major Brand Equipment**
- **On-Site Calibration of Test Equipment**
- **Engineering Updates Implemented at Time of Repair**
- **Warranty and Non-Warranty Repair**
- **Nationwide Door-to-Door Coverage**
- **Logistical Routing to OEM Vendors**

### BENEFITS OF ALPHA SERVICES

Alpha's reputation for manufacturing robust, quality power systems extends to Alpha's repair capabilities. Be assured that repaired gear will exceed the highest standards required for field deployment.

- **Alpha Certified Technicians**
- **Advanced Replacement Program**
- **No Hidden Freight or Repair Costs**
- **Single-Source Vendor for All Repairs**
- **All Power Supplies and Line Gear is QC Tested**
- **Easy Online RMA Process**



## WHAT WE FIX

Alpha's nationwide network of repair depots provide repair and refurbishment services for all Alpha and third-party models of equipment that includes, but is not limited to:

### ➤ AC Power Supplies—

Standby power supplies, inverter card assembly, AC power supply, rectifiers, converters, inverters, DC power systems, status monitoring gear, transponders, EDSM and APM/USM

### ➤ Line Gear—

Non-AGC active modules, single-pilot and dual-pilot AGC modules, feedforward modules, node amplifiers, distribution amplifiers, line extenders, amplifiers w/AGC, motherboard assembly, Housing (repair and/or clean), fiber optic node receiver/transmitter

### ➤ Fiber Optic Equipment (Testing and Repair)—

Optical wavelength, optical power output, carrier to noise, signal to noise, frequency response, analog distortions, MER/BER (full digital load for operating bandwidth forward and return), DOCSIS 3.1 fabry-perot to DFB upgrades

### ➤ Headend Equipment—

Modulator/processor, modulator/demodulator/processor assembly, continuum/prizma, signal level meter, VCII, VCII plus, VCR's, SAT receivers, DigiCipher, fiber optic headend transmitter/receiver, QAM modulators, ATSC processors, headend power supplies

### ➤ Test Equipment—

Cable TV analyzers, signal level meters, cable leakage meters, cable locators, time domain reflectometers (TDRs), onsite calibration certification

## UNIQUE SERVICES

Alpha repair depots are uniquely qualified to offer rapid repair services rarely found under one roof:

### ➤ IM2 Board Refurbishments

### ➤ Power Supply Refurbishments

### ➤ Amplifier Refurbishment Program

### ➤ 21-Day Turn-Around Time for All Repairs



Alpha's highly-trained and certified technicians repair power electronics to the latest and highest standards.



Alpha depot repair employs drivers dedicated to providing "milkrun" pick up and drop off services.



For more information about Alpha's service capabilities, visit [www.alpha.com](http://www.alpha.com) or contact your local representative.



**Worldwide Corporate Offices**

**North America**

Tel: +1 360.647.2360

Fax: +1 360.671.4936

**Europe**

Tel: +49 9122.79889.0

Fax: +49 9122.79889.21

**Latin America**

Tel: +561 792.9651

Fax: +561 792.7157

**Asia Pacific**

Tel: +852 2736.8663

Fax: +852 2199.7988



[www.alpha.com](http://www.alpha.com)