Technical Manual
GMX-915 Models

Effective: May, 2007

Alpha Technologies
GMX Standby Power Supply

017-932-B0-002, Rev B

Effective Date: May, 2007
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NOTE:
Photographs contained in this manual are for illustrative purposes only. These photographs may not match your installation.

NOTE:
Operator is cautioned to review the drawings and illustrations contained in this manual before proceeding. If there are questions regarding the safe operation of this powering system, please contact Alpha Technologies or your nearest Alpha representative.

NOTE:
Alpha shall not be held liable for any damage or injury involving its enclosures, power supplies, generators, batteries, or other hardware if used or operated in any manner or subject to any condition not consistent with its intended purpose, or is installed or operated in an unapproved manner, or improperly maintained.

Notice of FCC Compliance

Per FCC 47 CFR 15.21:
Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

Per FCC 47 CFR 15.105:
This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at their own expense.

Contact Alpha Technologies: www.alpha.com
or
For general product information and customer service (7 AM to 5 PM, Pacific Time), call
1-800-863-3930

For complete technical support, call
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7 AM to 5 PM, Pacific Time, or 24/7 emergency support

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# Table of Contents

Safety Notes.................................................................................................................................................. 7

1.0 Introduction to the GMX Power Supply .................................................................................................. 13  
   1.1 Terminal Block Overview .................................................................................................................. 14  
   1.2 Inverter Overview .................................................................................................................................. 15  
   1.3 Optional Status Monitoring Modules .................................................................................................. 16  
   1.4 Optional Features .............................................................................................................................. 17  
   1.5 Handle Cover ......................................................................................................................................... 17

2.0 Theory of Operation ............................................................................................................................... 18  
   2.1 AC (Line) Operation .......................................................................................................................... 18  
   2.2 Standby Operation ............................................................................................................................ 18  
   2.3 Charger Operation ............................................................................................................................. 19

3.0 Installation ............................................................................................................................................... 21  
   3.1 Installation Procedure .......................................................................................................................... 22  
   3.2 Installing the Optional AC Indicator Lamp ...................................................................................... 23  
   3.3 Service Power Inserter (SPI) ............................................................................................................. 25

4.0 Configuration .......................................................................................................................................... 27  
   4.1 Micro Board Setup ............................................................................................................................ 27  
   4.2 AC Output Voltage Reconfiguration ................................................................................................... 28

5.0 Operation .............................................................................................................................................. 29  
   5.1 Start-up and Test .................................................................................................................................. 29  
   5.2 Smart Display ..................................................................................................................................... 32  
      5.2.1 Operation Normal ....................................................................................................................... 34  
      5.2.2 Additional Information Display ................................................................................................. 35  
      5.2.3 Setup Menu .............................................................................................................................. 36  
      5.2.4 Alarm Indications ...................................................................................................................... 39  
      5.2.5 Control Panel LEDs .................................................................................................................. 41  
      5.2.6 Detailed Menu Structure and Navigation .................................................................................. 42  
   5.3 Smart Display Glossary ...................................................................................................................... 44  
   5.4 Automatic Performance Test ............................................................................................................... 46  
   5.5 Providing Power via External Source ................................................................................................. 47  
      5.5.1 DC Powering ............................................................................................................................... 47  
      5.5.2 AC Powering ............................................................................................................................. 47
5.5.3 Using a Truck-mounted Inverter or Generator ........................................ 48
5.6 Resumption of Utility Power ........................................................................... 49

6.0 GMX Power Supply Maintenance ....................................................................... 50
6.1 Check Battery Open Circuit Voltage ................................................................. 50
6.2 System Information ............................................................................................. 50
6.3 Check Battery Voltage Under Load ................................................................. 51
6.4 Check Battery Charger Voltage ........................................................................ 52
6.5 Check Battery Terminals and Connecting Wires ............................................. 52
6.6 Check Output Voltage ....................................................................................... 52
6.7 Check Output Current ....................................................................................... 52
6.8 Replacing the Metal Oxide Varistors ............................................................... 53
6.9 Maintenance Log ............................................................................................... 54

7.0 Specifications ..................................................................................................... 55
7.1 Safety and EMC Compliance ............................................................................. 56

8.0 Troubleshooting .................................................................................................. 57
8.1 Return/Repair Information .................................................................................. 57
8.2 Parts Ordering Instructions .................................................................................. 57
8.3 Emergency Shutdown ......................................................................................... 58
List of Figures and Tables

Fig. 1-1, GMX Power Supply................................................................. 13
Fig. 1-2, GMX Terminal Block Overview........................................... 14
Fig. 1-3, Inverter Overview................................................................. 15
Fig. 2-1, Charger Modes................................................................. 19
Fig. 2-2, GMX Block Diagram.......................................................... 20
Fig. 3-1, AC Indicator....................................................................... 23
Fig. 3-2, Wire/Connector Assembly.................................................. 23
Fig. 3-3, ACI Connection................................................................. 24
Fig. 3-4, SPI Cover Removal............................................................. 25
Fig. 3-5, Coaxial Cable Insertion and Securing................................. 25
Fig. 3-6, Cover Replaced, SPI Switched On..................................... 26
Fig. 3-7, SPI Grounding Lug............................................................ 26
Fig. 3-8, Enclosure Ground Bar....................................................... 26
Fig. 4-1, Micro Board Settings......................................................... 27
Fig. 4-2, Transformer Output Tap Connector..................................... 28
Fig. 5-1, Configuration Screen........................................................ 29
Fig. 5-2, Smart Display.................................................................... 32
Fig. 5-3, Normal Operation Display................................................ 34
Fig. 5-4, Additional Info Display....................................................... 35
Fig. 5-5, Setup Menu Display......................................................... 38
Fig. 5-6, Smart Display LEDs......................................................... 41
Fig. 6-1, MOV Removal................................................................. 53
Fig. 6-2, MOV Replacement........................................................... 53

Table 5-1, Setup Menu Parameters.................................................. 37
Table 5-2, Major Alarms................................................................. 40
Table 5-3, Minor Alarms................................................................. 40
Safety Notes

Review the drawings and illustrations contained in this manual before proceeding. If there are any questions regarding the safe installation or operation of this product, contact Alpha Technologies or the nearest Alpha representative. Save this document for future reference.

To reduce the risk of injury or death, and to ensure the continued safe operation of this product, the following symbols have been placed throughout this manual. Where these symbols appear, use extra care and attention.

**ATTENTION:**
The use of ATTENTION indicates specific regulatory/code requirements that may affect the placement of equipment and/or installation procedures.

**NOTE:**
A NOTE provide additional information to help complete a specific task or procedure.

**CAUTION!**
The use of CAUTION indicates safety information intended to PREVENT DAMAGE to material or equipment.

**WARNING!**
WARNING presents safety information to PREVENT INJURY OR DEATH to the technician or user.

**Safety Precautions**

- Only qualified personnel may service the GMX Power Supply.
- Verify the voltage requirements of the equipment to be protected (load), the AC input voltage to the power supply (line), and the output voltage of the system prior to installation.
- Equip the utility service panel with a properly rated circuit breaker for use with this power supply.
- When connecting the load, DO NOT exceed the output rating of the power supply.
- Always use proper lifting techniques whenever handling the power supply or batteries.
- The GMX Power Supply contains more than one live circuit! Even though AC voltage is not present at the input, voltage may still be present at the output.
- If batteries are being stored prior to installation, charge at least once every three months to ensure optimum performance and maximum battery service life.
- To reduce the chance of spark, and wear on the connectors, always switch the inverter’s battery circuit breaker off before connecting or disconnecting the battery pack.
- The battery pack, which provides backup power, contains dangerous voltages. Only qualified personnel should inspect or replace batteries.
- In the event of a short circuit, batteries present a risk of electrical shock and burns from high current. Observe proper safety precautions.
- Always wear protective clothing, insulated gloves and eye protection (safety glasses or face shield) whenever working with batteries.
- Always carry a supply of water, such as a water jug, to wash the eyes or skin in the event of exposure to battery electrolyte.
Safety Precautions, continued

• Do not allow live battery wires to contact the enclosure chassis. Shorting battery wires can result in a fire or possible explosion.
• Always replace batteries with those of an identical type and rating. Never install old or untested batteries.
• Avoid using uninsulated tools or other conductive materials when handling batteries or working inside the enclosure.
• Remove all rings, watches and other jewelry before servicing batteries.
• Spent or damaged batteries are environmentally unsafe. Always recycle used batteries. Refer to local codes for proper disposal of batteries.

Battery Safety Notes

• Always refer to the battery manufacturer’s recommendation for selecting correct “FLOAT” and “ACCEPT” charge voltages. Failure to do so can damage the batteries.
• Verify the GMX battery charger’s “FLOAT” and “ACCEPT” voltage settings. See Section 5.2.3, Setup Menu.
• Batteries are temperature sensitive. During extremely cold conditions, a battery’s charge acceptance is reduced and requires a higher charge voltage. During extremely hot conditions, a battery’s charge acceptance is increased and requires a lower charge voltage. To compensate for changes in temperature, the battery charger is temperature compensating.
• If the batteries appear to be overcharged or undercharged, first check for defective batteries and then verify the correct charger voltage settings.
• To ensure optimum performance, inspect batteries every three to six months for signs of cracking, leaking, or unusual swelling (note that some swelling is normal).
• Check battery terminals and connecting wires. Clean battery terminal connectors periodically and retighten to approximately 50 inch-pounds. Spray the terminals with an approved battery terminal coating such as NCP-2.

NOTE:
If installed, disconnect the AlphaGuard (AG-CMT) prior to measuring battery voltage.

NOTE:
Even with a AG-CMT present in the system, any battery which fails the 0.3V load test must be replaced with an identical type of battery.

• Check battery voltages UNDER LOAD. Use a load tester if available. Differences between any battery in the set should not be greater than 0.3Vdc.
• Refer to the battery manufacturer’s recommendation for correct charger voltages.
• Number the batteries (1, 2, 3, etc.) inside the enclosure for easy identification (refer to the appropriate enclosure installation guide).
• Establish and maintain a battery maintenance log (see Section 6.9).

NOTE:
Always verify proper polarity of cables before connecting the batteries to the power module. The batteries are clearly marked for polarity. If the cables become interchanged at the batteries the battery breaker will trip.
Utility Power Connection Notes

ATTENTION:
Connecting to the utility should be performed only by qualified service personnel and in compliance with local electrical codes. Connection to utility power must be approved by the local utility before installing the power supply.

ATTENTION:
UL and NEC require that a service disconnect switch (UL listed) be provided by the installer and be connected between the power source and the GMX Power Supply. Connection to the power supply must include an appropriate service entrance weather head.

NOTE:
In order to accommodate the high-inrush currents normally associated with the start-up of ferroresonant transformers (400A, no-trip, first-half cycle), either a “high-magnetic” or HACR (Heating, Air Conditioning, Refrigeration) trip breaker must be used. Do not replace these breakers with a conventional service entrance breaker. Alpha recommends ONLY Square D breakers because of increased reliability in this powering application. High-magnetic Square D circuit breakers and BBX option (UL Listed service entrance) are available from Alpha Technologies.

<table>
<thead>
<tr>
<th>Description</th>
<th>Alpha P/N</th>
<th>Square D Part Number</th>
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<td>240V Installation — HACR (15A)</td>
<td>470-224-10</td>
<td>QO215</td>
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<tr>
<td>120V Installation — High-magnetic (20A)</td>
<td>470-017-10</td>
<td>QO120HM</td>
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<td>120V Installation — High-magnetic (15A)</td>
<td>470-013-10</td>
<td>QO115HM</td>
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<tr>
<td>BBX — External Service Disconnect</td>
<td>020-085-10</td>
<td>QO2-4L70RB</td>
</tr>
<tr>
<td>BBX — External Service Disconnect</td>
<td>020-141-10</td>
<td>QO8-16L100RB</td>
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<th>GMX Line Cord Options</th>
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<td>Line Cord, IEC 320 to NEMA 5/20P, SJT 12AWG (US)</td>
<td>875-254-19</td>
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<td>875-432-10</td>
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<tr>
<td>Line Cord, 3C, #14, SCHUKO/IEC 320 C19 REPT, 2.5M (EU)</td>
<td>875-433-10</td>
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<td>Line Cord, 3C, #14, BS546/IEC 320 C19 RCPT, 1M (India)</td>
<td>875-434-10</td>
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<tr>
<td>Line Cord, 3C, #14, BS1363/IEC 320 C19 RCPT, 2M (UK)</td>
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<tr>
<td>Line Cord, 3C, CHN/IEC 320 C19 RCPT, 1M (China)</td>
<td>875-436-10</td>
</tr>
<tr>
<td>Line Cord, 3-conductor, 12AWG, NEMA 6-15P (US)</td>
<td>875-471-10</td>
</tr>
</tbody>
</table>
Utility Power Connection Notes

ATTENTION:
In most cases, the following configurations qualify for service entrance use when wiring a duplex receptacle to a service disconnect. Other codes may also apply. Always contact your local utility to verify that the wiring conforms to applicable codes.

120Vac 20A Service, GMX 115V, U.S. Domestic Models
These configurations are equipped with a 120Vac duplex receptacle which provides power to the power supply and peripheral equipment. The receptacle, NEMA 5-20R, is protected by a single-pole, 20A High Magnetic (HM) circuit breaker located inside the service entrance. Wiring is typical 12AWG per NEC code, and a grounding clamp, located on the enclosure, facilitates dedicated grounding.

NOTE:
To bond the box to a neutral plate, use the long green bonding screw provided (Alpha P/N 523-011-10).

Typical 120Vac Service Entrance Wiring

Typical 120 Vac 20A Receptacle Wiring, 5-20R

(P/N 531-006-10)
Utility Power Connection Notes, continued

240Vac Service Entrance, GMX 225V, U.S. Domestic Models

These configurations are equipped with a 240Vac duplex receptacle to provide power to the power supply and peripheral equipment. The receptacle, NEMA 6-15R, is protected by a single, 2-pole, common trip 15A circuit breaker located inside the service entrance. Wiring is typical 14AWG per NEC code, and a grounding clamp, located on the enclosure, facilitates dedicated grounding.

NOTE:
To bond the box to a neutral plate, use the long green bonding screw provided (Alpha P/N 523-011-10).

Typical 240Vac Service Entrance Wiring, U.S. Domestic Markets

220, 230, 240Vac Service Entrance, GMX 225V, International Models

Typical 220, 230, 240Vac 15A Service Entrance Wiring, International
Grounding Connection Notes

In order to provide a ready, reliable, source of backup power, it is necessary to establish a grounding system that provides for the safety of service personnel and for the proper operation and protection of equipment within the network.

Safety Ground

The safety ground is a two-part system. The first part is a return path for stray current back to the input breaker, and the second is a return path from the Alpha enclosure to a second ground rod.

Typically, the utility ground provides a return path to the input breaker or fuse panel by means of a connection to an appropriate driven ground rod at the base of the power pole. This path must meet National Electric Code (NEC) standards and local codes to ensure the breaker will open and prevent unwanted current flow from posing a hazard to service personnel.

The second part of the safety ground arrangement is the ground path between the Alpha enclosure and a second ground rod located at least six feet away from the driven ground rod at the power pole. The second ground rod and enclosure are connected via #6AWG solid copper wire buried at a depth of 8 to 12 inches. The wire is connected to a ground lug on the back of the cabinet (for pole-mounted enclosures), or to a ground lug inside the cabinet (for ground-mounted enclosures). Connection to the ground rod is made with a listed grounding clamp suitable for direct burial, or by exothermic weld. Normally it is specified that the impedance of this ground can be no greater than 25 Ohms at 60Hz. However, if dual ground rods are installed approximately eight feet apart, it is not necessary to measure the impedance of the ground rods (it is assumed that the impedance specification is met).

Signal Ground

For proper operation, the Service Power Inserter (SPI) must be securely grounded to the enclosure chassis. For systems utilizing ESM/DSM status monitoring, the ground connection is made through a separate chassis ground block (Alpha P/N 162-028-10).

Strike (Lightning) Ground

Lightning strikes, grid switching, or other aberrations on the power line all have the potential to cause “fast rise-time currents” that can cause damage to the powering system. Without a low-impedance path to ground, the current, while traveling through wires of varying impedance, can produce high voltages that will damage the powering equipment. The most viable method available to protect the system from damage is to divert these unwanted fast rise-time currents along a low-impedance path to ground. A low-impedance path to ground will prevent these currents from reaching high voltage levels and posing a threat to equipment. The single-point grounding system provides a low-impedance path to ground, and the key to its success is the proper bonding of the ground rods, so the components of the grounding system appear as a single point of uniform impedance.

WARNING!

Low impedance grounding is mandatory for personnel safety and critical for the proper operation of the cable system.
1.0 Introduction to the GMX Power Supply

The Alpha family of GMX Uninterruptible Power Supplies is designed for powering signal processing equipment in cable television and broadband LAN distribution systems. The GMX provides a critical load with current-limited, regulated, AC power that is free of spikes, surges, sags and noise.

During AC line operation, AC power entering the power supply is converted into a quasi square wave and is regulated by a ferroresonant transformer at the required output voltage. The regulated voltage is connected to the load via the \( V_{out} \) terminal block connections, and some power is directed to the battery charger to maintain a float charge on the batteries.

When the incoming AC line voltage significantly deviates from normal, the GMX Power Supply automatically switches from the AC line to Standby mode, maintaining power to the load. During the switch to standby operation, energy in the module’s ferroresonant transformer continues to supply power to the load. While in Standby mode, the GMX powers the load until the battery voltage reaches a low-battery cutoff point.

When utility power returns, the GMX Power Supply waits a short time (approximately 10 to 20 seconds) for the utility voltage and frequency to stabilize, and then initiates a smooth, in-phase transfer back to AC line power. Once the transfer is complete, the battery charger recharges the batteries in preparation for the next event.

Key components of the GMX Power Supply include a line-conditioning ferroresonant transformer, resonant capacitor, transfer isolation relay, and inverter. The inverter contains circuitry for the three-stage temperature-compensated battery charger, DC to AC converter (inverter), AC line detector, and Smart Display. An optional communication module provides remote status monitoring.

The GMX Power Supply features:

- Line Interactive Ferro Technology (LIFT)
- Smart Display
- Built-in programmable battery self-test
- 3-stage temperature compensated 10A battery charger
- 150W auxiliary UPS output
- Automatic battery detection
- Field programmable flash memory
- Optional embedded DOCSIS or ethernet status monitoring cards
1.0 Introduction to the GMX Power Supply, continued

1.1 Terminal Block Overview

The GMX terminal block is located on the front left-hand side of the power supply. Below is a brief description of each terminal.

**Connections:**

- **AUX OUT** (Auxiliary Output): The Auxiliary Output is an uninterruptible supply of power that can be used to power external devices such as cable modems or ethernet hubs. For 115V units the auxiliary output is rated at 110V 150W and uses a 3A 250V fast blow fuse (Alpha P/N 460-016-19). For 225V units the auxiliary output is rated at 220V 150W and uses a 2A 250V fast blow fuse (Alpha P/N 460-157-19).

- **LRI** (Local/Remote Indicator): The LRI lamp option is used in conjunction with the Automatic Performance Feature and connects to the LRI ± terminals on the terminal block. The LRI circuit is rated at 12Vdc, 250mA. This option duplicates the function of the red ALARM LED by illuminating an externally mounted red lamp in response to various alarm conditions.

- **Vout ± (Voltage Out)**: The AC output terminal is clearly marked for easy identification. The Service Power Inserter (SPI) connects into the Vout ± terminals.

- **GND** (Ground): A ground wire (12-14AWG recommended) can be connected to this terminal to permanently tie the chassis to utility ground. This may be desired when an AC generator is connected to the power supply, because the chassis ground through the line cord is removed when the line cord is plugged into the generator.

- **V SEL** (Voltage Select): The voltage select jumper can be configured for either the 63V output (shown position), or the 87V output. One end of the jumper must be connected to the V SEL terminal.

![Fig. 1-2, GMX Terminal Block Overview](image)

**NOTE:**

If using the Alpha SPI with the GMX power supply, cut the Anderson connector off of the SPI and strip the wires 3/8".
1.0 Introduction to the GMX Power Supply, continued

1.2 Inverter Overview

The inverter provides uninterrupted power to the ferroresonant transformer (via the batteries) during line failures. During line operation, the inverter charges the batteries using a three-stage (Bulk, Accept, and Float) charger.

Components:

- **Smart Display:** All operational functions, system testing, setup items, and alarms are available via the Smart Display panel on the front of the GMX Power Supply (the Smart Display is covered in detail in Section 5.2). Display functions are accessible by pressing any of the four keys: ESCAPE, UP, DOWN, and ENTER. Backlighting is activated when any of the four keys are pressed, and stays illuminated for one hour. There are four levels of menu items: Normal operation, Additional Information, Setup, and Alarms. Press ENTER to display one level lower. Press ESCAPE to display one level higher. Press ESCAPE to toggle between the main menu and alarm menu when alarms are present.

- **Battery Breaker:** The battery breaker disconnects the batteries from the inverter's DC circuit. With the battery breaker turned off, the GMX Power Supply will not transfer to standby mode, the inverter is disabled, and the battery charger cannot charge the batteries. If an overcurrent is detected in the DC circuitry the breaker will trip.

- **Battery Input Connector (Red = Positive; Black = Negative):** The batteries plug directly into the inverter's battery connector. The connector is color-coded and fits in one direction only.

- **Inverter Cooling Fan:** The inverter is equipped with a cooling fan that operates during standby operation, or when the inverter heatsink temperature reaches 85°C. The fan stays on until the temperature drops below 75°C. The fan also operates any time a self-test is in progress.

- **Battery Temp Probe Connector:** The Remote Temperature Sensor (RTS) plugs directly into the temperature probe (RJ-11C type) connector. The sensor end of the RTS is routed to the battery compartment and taped directly to the side of the center battery. The RTS provides battery temperature measurements used to adjust the battery charge voltage.
1.0 Introduction to the GMX Power Supply, continued

1.3 Optional Status Monitoring Modules

The GMX Power Supply supports a number of Alpha Technologies communications modules. The modules may be ordered factory-installed or as user-installed field upgrades.

CAUTION!

Handle these modules with extreme care. Circuit boards and logic upgrades are static-sensitive and susceptible to damage.

**AlphaGuard™ Battery Charge Management System (CMT)**

The AlphaGuard CMT extends battery life by providing the precise voltage required for each battery. You can replace single batteries as they fail, not the entire string. It spreads charge voltage equally across batteries, and batteries no longer need to be matched. It adjusts for battery changes as they age. The optional communications module monitors individual battery voltage during inverter operation, protecting against damage from over discharge. The AG-CMT-3 model supports 36V battery strings. The AG-CMT-4 supports 48V battery strings. Refer to the AlphaGuard Installation Instructions, Alpha P/N 012-306-C0, for detailed information.

---

**AlphaNet™ Ethernet Status Monitor (ESM)**

The AlphaNet ESM (Alpha P/N 745-814) allows monitoring of your GMX Power Supply via a network connection. Advanced features and networking services provide for quick reporting and access to critical powering information, keeping your broadband network running reliably.

The AlphaNet ESM supports the standard networking protocols required for effective power network management. The ESM provides efficient network status monitoring and diagnostics using Simple Network Management Protocol (SNMP) and standard MIBs. A Web interface enables authorized personnel direct access to powerful, advanced diagnostics using a common Web browser. No custom software is required. Refer to the AlphaNet ESM Technical Manual, Alpha P/N 704-782-B0, for more information.

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**AlphaNet™ DOCSIS Status Monitor (DSM)**

The AlphaNet DSM (Alpha P/N 745-825) provides the same functionality as the AlphaNet ESM, but features an environmentally hardened embedded DOCSIS® cable modem for convenience and reliability. Refer to the AlphaNet DSM Technical Manual, Alpha P/N 704-818-B0, for more information.

---

AlphaNet DSM

AlphaGuard CMT
1.4 Optional Features

The following options can be factory installed, or upgraded in the field by the user:

**Local and Remote Indicator (LRI)**

The LRI (red) lamp is located on the outside of pole-mount enclosures. During normal AC line operation, the LRI remains off. The LRI comes on only when the power supply is running in Standby Mode. Whenever a fault is detected during self-test, the LRI flashes to indicate that service is required. The LRI is a simple form of status monitoring that allows operators to check the operational status of the power supply without having to climb the pole and open the enclosure (Alpha P/N: 740-139-25).

**AC Indicator (ACI)**

The AC Indicator (green lamp) is located next to the LRI on the outside of pole-mount enclosures. As long as there is voltage present at the output, the ACI remains on. As with the LRI, it acts as a simple form of status monitoring that allows cable technicians to check the output status of the power supply without having to climb the pole and open the enclosure. Alpha recommends using the ACI-LL (long life LED) because it provides much longer life than the original light bulb design. Models for 60V and 90V are available. ACIs are not recommended for ground mount enclosures (Alpha P/N: 740-167-21).

**LA-P+ 120V, 240V (Lightning Arrester)**

The LA-P+ plugs directly into the enclosure’s convenience outlet, to provide additional protection from voltage spikes caused by lightning and other power disturbances. It eliminates the need for hard-wired MOVs. No additional wiring is necessary (120V, Alpha P/N: 020-098-24 or 240V, Alpha P/N: 020-098-25).

**APP90S /APP9022S (Service Power Supply)**

The APP90S/APP9022S is a portable, non-standby power supply that provides conditioned AC power to the load when the main power module is out of service. An internal tap allows the APP90S/APP9022S to be set for 90/75/60Vac applications. Using a 15A or 25A SPI (Service Power Inserter), power can be transferred from the APP9015S/APP9022S to the load.

**ATTENTION:**

Utility safety ground must meet NEC standards.

1.5 Handle Cover

The GMX Power Supply is equipped with a sliding handle cover to reduce the risk of dropping tools or hardware into the power supply.
2.0 Theory of Operation

2.1 AC (Line) Operation

During AC line operation, utility power is routed into the primary winding of the ferroresonant transformer through the contacts of the transfer isolation relay. At the same time, power is directed to the rectifier circuitry in the inverter which provides power for the control circuitry. The bidirectional inverter also serves as a battery charger during AC line operation. The ferroresonant transformer and an AC capacitor form the resonant tank circuit, which provides excellent noise and spike attenuation, output short circuit current limiting, and output voltage regulation. The ferroresonant transformer produces a quasi square wave output which resembles a rounded square wave.

CAUTION!

To minimize the possibility of the transformer entering unstable operation, the GMX Power Supply requires a minimum load of at least one ampere connected to the output. Unstable transformers will self-correct as soon as a load of one ampere or greater is connected to the power supply.

2.2 Standby Operation

When incoming AC line voltage drops or rises significantly, or a complete power outage occurs, the GMX line monitor activates standby operation. During the transfer from AC line to standby operation, the battery powered inverter comes on-line as the isolation relay opens to prevent AC power from back-feeding to the utility. The energy contained in the ferroresonant transformer continues to supply power to the load. The following changes also occur within the GMX Power Supply:

- The control logic drives the inverter field-effect transistors (FETs) on and off. This switching action converts the DC battery current into AC current in the inverter windings of the ferroresonant transformer, which provides regulated power to the load.
- The control logic, which includes a microprocessor and other circuits to protect the inverter FETs from overcurrent damage, monitors the condition of the batteries and the inverter during standby operation. Since a prolonged AC line outage would severely discharge the batteries, resulting in permanent damage, the control logic disables the inverter when the batteries drop to approximately 10.5Vdc per battery (31.5Vdc in a three-battery set, or 42Vdc in a four-battery set).

When acceptable AC line voltage returns, the power supply transfers back to AC line operation within 10 to 20 seconds. This delay allows the AC line voltage and frequency to stabilize before the control logic phase-locks the inverter’s output to the utility input. The control logic then de-energizes the isolation relay, reconnects the AC line to the primary of the ferroresonant transformer and disables (turns off) the inverter. This results in a smooth, in-phase transfer back to utility power without interruption of service to the load. The battery charging circuit then activates to recharge the batteries in preparation for the next power outage.

NOTE:

The duration of battery-backed standby operation depends upon the type and number of batteries and the load on the power supply.
2.0 Theory of Operation, continued

2.3 Charger Operation

The GMX Power Supply uses a three-stage, temperature-compensated battery charger. During AC line operation, the inverter winding on the ferroresonant transformer feeds the charger circuit which provides BULK, ACCEPT, and FLOAT charge voltages to the batteries.

Charger Modes:

**BULK** charge is a “Constant Current” charge. Ten amps is the maximum the charger is capable of delivering. As the charge is returned to the batteries, their voltage increases to a specific threshold (2.27Vdc per cell). This cycle ends when the charging current into the batteries becomes less than 0.5A. The charger then switches to ACCEPT mode. The BULK charger mode generally returns the battery charge state to 80 percent of rated battery capacity.

**ACCEPT** charge is a “Constant Voltage” charge. This voltage, 2.40Vdc (adjustable) per cell, is temperature-compensated to ensure longer battery life and proper completion of the charge cycle. This cycle is complete when the charging current into the batteries becomes less than 0.5A, or approximately six hours from the time ACCEPT mode was entered. When the batteries are fully recharged the charger switches to the FLOAT mode of operation.

**FLOAT** charge is a temperature-compensated “pulsed voltage” charge, averaging about 2.27Vdc (adjustable) per cell. During FLOAT mode, the batteries are fully charged and ready to provide backup power. The charger provides a small maintenance charge to overcome the batteries self-discharge characteristics and other minor DC loads within the power supply. As the battery voltage reaches the “full charge” level the time delay between pulses increases.

The cell voltage is temperature-compensated at -0.005Vdc per cell per degree Celsius (adjustable) to ensure a safe battery cell voltage and maximize battery life. The temperature compensation is limited to an absolute battery voltage minimum of 2.20V per cell and a maximum of 2.50V per cell.

![Fig. 2-1, Charger Modes](image-url)
Fig. 2-2, GMX Block Diagram
3.0 Installation

CAUTION!

Refer to the Safety Precautions, Utility Power Connection Notes, and Grounding Connection Notes (pages 7-12) prior to installation.

To Ensure Operator Safety:
- Only qualified personnel should install the power supply in accordance with all applicable electrical codes.
- Use eye protection whenever working with batteries.
- Use only sealed, lead-acid type batteries with a minimum rating of 55Ah (gelled-electrolyte or equivalent).

Unpacking and Inspection:
Remove the GMX Power Supply from the shipping container. Verify that the power supply (including Remote Temperature Sensor) and any other ordered options have been included.

Carefully inspect the contents of the shipping container. If any items are damaged or missing, contact Alpha Technologies or the shipping company immediately. Most shipping companies have only a short claim period.

Preinstallation Inspection:
- During shipping, movement of components may occur. Inspect the power supply for possible shipping-related failures, such as loosened or damaged connectors. If needed, inspect the interior for loose or damaged connectors. Correct any discrepancies before proceeding with the power supply installation.
- Do not attempt to install a damaged power supply without first passing a complete Preinstallation Inspection and Start-up Test.

NOTE:
Please refer to the “Preliminary Inspection Checklist” (Alpha P/N 017-932-B1) that accompanies each power supply. SAVE THE ORIGINAL SHIPPING CONTAINER.

CAUTION!

Use the original shipping container if the GMX Power Supply needs to be returned for service. If the original container is not available, make sure the unit is packed with at least three inches of shock-absorbing material in all orientations to prevent shipping damage. Do not use popcorn-type material. Alpha Technologies is not responsible for damage caused by improper packaging on returned units.
3.0 Installation, continued

3.1 Installation Procedure

The GMX Power Supply has been designed for shelf mounting within a variety of Alpha Enclosure Systems.

1. Before installing the power supply, inspect for damage, loose connectors, or other potential failures. Correct discrepancies before proceeding.

2. Place the GMX Power Supply on the appropriate enclosure mounting shelf. The unit is placed in the lower-right compartment of PME enclosures, the upper compartment of PWE, UPE, UPE/M Enclosures, and on the equipment trays of PN Series enclosures.

3. Switch off the battery breaker. This will prevent the inverter from starting when the batteries are first connected to the GMX Power Supply.

CAUTION!

Batteries are an important part of the GMX Power Supply. Properly install and test all batteries, battery connections, and battery cables before connecting to the power supply.

4. With the Battery Breaker off, and after the batteries, battery connections, and battery cables have been tested, plug the quick connects from the battery cable into the Battery Input connection. The connector is keyed and color-coded to fit in only one direction.

5. Plug the Remote Temperature Sensor into the Temp Probe connection. Route the sensor end of the cable into the battery compartment, and attach it to the side of the center battery.

6. If the optional LRI (Local and Remote Indicator) is included, connect the LRI terminal block connections.

7. If ESM or DSM status monitoring is used, plug the tamper switch connector into the 2-pin TMPR connector on the front of the ESM.

8. If using a Service Power Inserter, remove the black and white wires from the Anderson connector (see Fig. 3-2) and strip the wire ends 10mm (3/8”). If you are not using an SPI, skip to step 11.

9. Insert the Black wire into the $V_{OUT}^+$ (positive) terminal and torque to 0.8 Nm (7 in-lbs).

10. Insert the White wire into the $V_{OUT}^-$ terminal (negative) terminal and torque to 0.8 Nm (7 in-lbs).

11. If you are not using an SPI, connect the load to the $V_{OUT}^\pm$ terminals on the terminal block and torque to 0.8 Nm (7 in-lbs).
3.0 Installation, continued

3.2 Installing the Optional AC Indicator Lamp

NOTE:
If the system configuration includes an ACI option, install per the following instructions.

The AC indicator (green lamp) is located on the outside of the enclosure. When the lamp is on, it indicates AC power is available at the power supply output. This enables service personnel to determine the status of the power supply without having to climb the pole.

Installation Procedure:
1. Remove rear-most knockout.
2. Feed ACI wires through hole.
3. Slide locking nut over wires, and thread onto lamp body (see Fig. 3-1).
4. Insert the crimped contacts on the short set of wires into the plastic connectors. The black wire must always go into the black connector. Insert the remaining wire (may be white, yellow, or blue in color) into the white connector (see Fig. 3-2).

CAUTION!
Verify that the contact is secure. Failure to properly position the contact will result in overheating, and cable assembly failure.

NOTE:
To remove a wire from a plastic connector, depress the metal retainer with the Anderson insertion/extraction tool, (Cat. Number 111038G2), and slide the wire out.
3.0 Installation, continued

3.2 Installing the optional AC Indicator Lamp, continued

5. Connect the shorter black/white set of wires to the black/white wires leading from the SPI. Connect the remaining longer set of wires to the V_out ± terminals on the front of the GMX Power Supply (see Fig. 3-3). Connect the black wire to the positive terminal. Connect the remaining wire (white, yellow, or blue) to the negative terminal.

NOTE:
If you are using an Alpha SPI, proceed to Section 3.3. For AC output voltage reconfiguration see Section 4.2, otherwise continue to Section 5.1, Start-up and Test. DO NOT switch on the Inverter Battery Breaker, or apply AC power to the power supply at this time.
3.0 Installation, continued

3.3 Service Power Inserter (SPI)

Coaxial Cable Connection Procedure:

1. Ensure the SPI is unplugged from the power supply prior to removing cover.
2. Remove the two screws holding the cover to the SPI’s chassis.
3. Remove the SPI cover, exposing the circuit board and seizure screw assembly.
4. Insert the coaxial termination into the output port on the bottom of the SPI and tighten the nut snug.
5. Tighten the seizure screw to 4 Nm (35 in-lbs).

CAUTION!

To prevent arcing, insert the center conductor (stinger) of the coaxial termination completely inside the seizure screw assembly (5). Tighten to 4 Nm (35 in-lbs).
3.0 Installation, continued

3.3 Service Power Inserter (SPI), continued

6. Replace the SPI cover and reinstall the screws.

7. Verify the switch on the top of the SPI is in the ON position. The switch in the ON position selects the GMX Power Supply as the power source to the cable plant. The switch should only be in the ALT position when a service power supply is connected to the cable. At this time, the standby power supply is bypassed for service or removal.

8. Verify the SPI is properly grounded. Typically, grounding is accomplished by one of two methods:

   a. If the SPI has been installed with a mounting bracket, ground connection is made with paint-cutting star washers (Fig. 3-6) used in conjunction with SPI grounding wire.

   b. If the SPI doesn’t utilize the mounting bracket, the ground connection is made via a #8AWG wire connected to the cover of the SPI (Fig. 3-7) and terminated at the ground bar of the cabinet (Fig. 3-8).
4.0 Configuration

4.1 Micro Board Setup

The Micro Board comes factory set, but the Micro Board switches are accessible should a configuration change be necessary. Setup details are included in this manual as an aid to troubleshooting, and as a reference to verify configuration. Only qualified technicians should perform reconfiguration. To access the Micro Board, remove the eight front panel Phillips screws indicated in Fig 4-1.

**Input Voltage** (SW1-1): Factory set to order. Never change this setting.

**Frequency** (SW1-2): Factory set to match the ferroresonant transformer operating frequency of either 60Hz or 50Hz. This setting should never be changed.

**Output Current Rating** (SW1-3 and SW1-4): Factory set. Output Current Rating is set to match the model of the power supply. Never change this setting.

<table>
<thead>
<tr>
<th>Switch Location</th>
<th>Setting 1</th>
<th>Setting 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vin, SW1-1</td>
<td>OFF</td>
<td>ON</td>
</tr>
<tr>
<td></td>
<td>225V</td>
<td>115V</td>
</tr>
<tr>
<td>Freq, SW1-2</td>
<td>OFF</td>
<td>ON</td>
</tr>
<tr>
<td></td>
<td>60Hz</td>
<td>50Hz</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SW1-3</th>
<th>15A</th>
<th>ON</th>
<th>OFF</th>
<th>ON</th>
</tr>
</thead>
<tbody>
<tr>
<td>SW1-4</td>
<td>OFF</td>
<td>ON</td>
<td>ON</td>
<td>OFF</td>
</tr>
</tbody>
</table>

Fig. 4-1, Micro Board DIP Switch Settings
4.0 Configuration, continued

4.2 AC Output Voltage Reconfiguration

**Tools Required:** Small flat-blade torque screwdriver

The output voltage on GMX Power Supplies can be easily reconfigured by moving the Output Tap jumper to 87 or 63Vac.

**ATTENTION:**
Output voltage reconfiguration must only be performed by qualified personnel.

**WARNING!**

Before proceeding, make certain all power has been removed from the power supply by unplugging the power supply from the AC power source, front panel connections, and disconnecting the battery connector. Failure to do so could expose the technician to potentially lethal voltages.

**Output Voltage Reconfiguration Procedure:**

1. Unplug the Line cord. Turn off the battery breaker and unplug the battery connector on the front of the unit.

2. Loosen the Tap Select wire screw on the terminal block. Move the 87V or 63V end of the Tap Select wire to the 63V or 87V output voltage position, as desired.

**CAUTION!**

Do not jumper the 63V terminal and 87V terminal together.

3. Re-tighten the Tap Select wire screw and torque to 0.8 Nm (7.0 in-lbs).

4. Reconnect the front panel connections. Turn on the battery breaker, and plug in the line cord. Verify operation of the power supply.

**NOTE:**

The output voltage automatically configures within a few seconds after start up. Start the power supply from an AC source after reconfiguring the output voltage.

![Fig. 4-2, Transformer Output Tap Connector](image)
5.0 Operation

5.1 Start-up and Test

AC Line Operation

1. Before making any power supply connections, verify the correct voltage, polarity, and frequency are available from both the AC utility power source and the DC battery system.

2. Verify the AC circuit breaker (located on customer supplied service disconnect) and the battery breaker on the GMX Power Supply are off.

3. Plug the GMX Power Supply power cord into the enclosure convenience outlet, and the battery cable into the Battery Input connector on the front of the power supply. Plug the RTS into the Temp Probe connection and attach it to the side of the center battery. If applicable, connect the LRI wiring to the LRI ± terminals on the terminal block, and the Auxiliary Output wiring to the AUX ± terminals on the terminal block.

4. Switch the AC (service disconnect) circuit breaker on to start initial power up. During this stage the power supply performs a “display self-test”, and verifies the configuration for the power supply. The configuration screen looks similar to the figure below. After the initial display self-test, a No Batteries alarm message appears in the Smart Display because the battery breaker is still off. The green output LED remains off, and the red alarm LED continues to flash until the battery breaker is switched ON and the power supply qualifies the batteries (this may take up to one minute).

5. Switch on the battery breaker. Within one minute the flashing red alarm LED turns OFF, the green output LED turns ON, the No Battery alarm clears, and the power supply resumes normal operation. Use the Smart Display to verify operations and Setup as needed.
5.0 Operation, continued

5.1 Start-up and Test, continued

AC Line Operation, continued

6. Use the Smart Display or a true RMS voltmeter to verify AC output (±5%) at the module’s V_{OUT} ± terminals (AC Output test point). If a non-RMS voltmeter is used, the output reading can vary by as much as 10% due to the “quasi” square wave output of the ferroresonant transformer.

<table>
<thead>
<tr>
<th>SETTING</th>
<th>LOW (-5%)</th>
<th>HIGH (+5%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>87Vac</td>
<td>82.65Vac</td>
<td>91.35Vac</td>
</tr>
<tr>
<td>63Vac</td>
<td>59.85Vac</td>
<td>66.15Vac</td>
</tr>
</tbody>
</table>

NOTE:
The Configuration Screen can be accessed any time by simultaneously pressing UP and ENTER (↑ ‹→).

7. Use the Smart Display to verify GMX Power Supply operations. Press ENTER (←) to view Normal Information. Press ENTER (←) again to view Additional Information. Press ENTER (←) a third time to view the Setup Menu. If desired, the No Battery alarm can be disabled by changing Battery Capacity to “0”.

NOTE:
Disabling the No Battery alarm is only recommended for applications not using batteries.

Self-test Operation

1. The GMX Power Supply should be operating correctly with no alarms present. Use the Smart Display to verify Normal and Additional Information. Verify test duration in the Setup Menu as needed.

2. Press and hold DOWN and ENTER simultaneously to start Self-test. The test runs for a preset time (5 to 180 minutes, set in the Setup Menu). Self-test can also be entered by setting Self-test to ON in the Setup Menu.

3. While in Self-test mode, use the Smart Display or a true RMS voltmeter to verify output at the terminal block V_{OUT} terminals. Output voltages should appear within ±5% of 87Vac (for 90V units) and 63Vac (for 60V units), at nominal line input voltage.

<table>
<thead>
<tr>
<th>SETTING</th>
<th>LOW (-5%)</th>
<th>HIGH (+5%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>87Vac</td>
<td>82.65Vac</td>
<td>91.35Vac</td>
</tr>
<tr>
<td>63Vac</td>
<td>59.85Vac</td>
<td>66.15Vac</td>
</tr>
</tbody>
</table>

4. To cancel a Self-test in progress, push and hold DOWN and ENTER a second time, or change Self-test to OFF in the Setup Menu.
5.0 Operation, continued

5.1 Start-up and Test, continued

Standby Operation

1. Perform the following procedure after successful completion of a self-test with the GMX Power Supply operating normally in AC line mode: Momentarily fail the AC utility input power by switching the AC circuit breaker (service disconnect) to OFF.

2. The GMX Power Supply should start operating in the inverter mode. Use the Smart Display or a true RMS voltmeter to verify output at the $V_{out}$ terminals. Output voltages should appear within ±5% of 87 Vac (for 90V units) and 63 Vac (for 60V units), at nominal line input voltage.

<table>
<thead>
<tr>
<th>SETTING</th>
<th>LOW (-5%)</th>
<th>HIGH (+5%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>87 Vac</td>
<td>82.65Vac</td>
<td>91.35Vac</td>
</tr>
<tr>
<td>63 Vac</td>
<td>59.85Vac</td>
<td>66.15Vac</td>
</tr>
</tbody>
</table>

3. Return the GMX Power Supply to AC Line mode by switching the AC (service disconnect) circuit breaker to ON. The transfer back to utility power may take 10 to 20 seconds. This delay allows the utility voltage and frequency to stabilize before the module’s phase-lock circuitry is activated. The module then synchronizes the inverter’s waveform to the utility’s before initiating a smooth, in-phase transfer back to utility power. Once the transfer is complete, the smart display will report: OPER MODE = LINE.

4. The GMX Power Supply is now fully operational.
5.2 Smart Display

All operational functions, system testing, setup menus, and alarms are available via the illuminated display panel on the front of the GMX Power Supply. Display functions are accessible by pressing any of the four keys: ESCAPE, UP, DOWN, and ENTER. Descriptions of key functions are as follows:

**ESCAPE:**

ESCAPE offers the following features:

Move up one level in the menu tree.

Allow the operator to leave the EDIT mode without saving the changes made to the selected menu item.

**UP:** ▲

UP serves two primary functions:

- To scroll up in a branch of the menu tree.
- To increase a parameter (or value) while in the EDIT mode.

**DOWN:** ▼

DOWN serves two primary functions:

- To scroll down in a branch of the menu tree.
- To decrease a parameter (or value) while in the EDIT mode.

**ENTER:** ⇦

ENTER provides the following functions:

- Displays the next lower level in the menu tree.
- In the EDIT mode, ENTER accepts the new value into memory.
- Depressing ENTER for two seconds or longer initiates Display Test mode. Display Test mode switches all LED and LCD pixels (dots) on for several seconds. The display then shows the Engineering Diagnostics screen. Press ESC to return to the Main Menu.

**Self-test:** ▼ and ⇦

The GMX Power Supply can manually be placed in a self-test mode by pressing DOWN and ENTER together:

- Press and hold DOWN and ENTER simultaneously for about three seconds. A self-test initiates and runs between 5 to 180 minutes (set in the setup menu).
- To cancel a self-test in progress, simultaneously press and hold DOWN and ENTER for about three seconds.
5.0 Operation, continued

5.2 Smart Display, continued

Display Backlighting:
The display will normally be unlit. Press any key once to activate backlighting. This will illuminate the display without deactivating Auto Scroll.

Auto Scroll:
The display will normally be in the Auto Scroll mode, continually cycling through the sub-menu items at a two-second interval. In Auto Scroll mode the operator can quickly view menu items without the need to press any keys.

Single Step:
Pressing either arrow key will activate Single Step mode, allowing the operator to step through the individual menu items. Each press of the arrow key will step up or down through the sub-menu items. Press ESC to return to the Auto Scroll mode.

Direction Indicator Symbols:
The rightmost character of the display (may appear on either line) indicates the proper key function when manually scrolling. Where more than one choice is available multiple characters will appear. The following characters or text may appear:

Access more menu items by pressing either the UP or DOWN arrow keys.

Use the ENTER key to select this function.

Use the ESCAPE key to leave the selected function without altering any values or to go back to the previous menu in the display.

Press UP or DOWN arrows to change a display value or mode. Press ESCAPE to leave this menu item without making any changes (and go back to the previous menu). Press ENTER to save the change into memory. This type of multiple display choice is normally available in the programming mode.
5.0 Operation, continued
5.2 Smart Display, continued

5.2.1 Operation Normal

If no alarms are present, the GMX Power Supply operates in the Operation Normal mode. This mode allows the operator to view the primary operating parameters of the power supply. In this mode, the display will auto scroll through the available menu items at two-second intervals. In the Normal Operation mode, the displayed items are all “metered” items, and are for informational purposes only (not programmable) with respect to the operational status of the power supply.

The Normal Operation menu contains the following items:

Top Line (provides additional instructions):

- OPERATION NORMAL
- TO MANUAL SCROLL
- FOR ADDIT’L INFO

Second Line (cycles through the following parameters):

- INPUT VOLTAGE xxxV
- BATT VOLTS xx.xV
- OUTPUT VOLTAGE xxV
- OUTPUT CURRENT xx.xA
- xx EVENTS xxx MIN
- CHARGER MODE = float
- OPER MODE = line

**NOTE:**

Lower case *italicized* items indicate variables that change according to the operating mode, setup, or measured values. These items will appear as normal UPPER CASE text in the actual display (see below).

![Normal Operation Display](image)

**Fig. 5-3, Normal Operation Display**
(Examples are given for values in the display)
5.0 Operation, continued

5.2 Smart Display, continued

5.2.2 Additional Information Display

Press ENTER to activate the Additional Information display, which is an extension of the Normal Operation mode and displays information of secondary importance to the operator. When the Additional Information display is first accessed, information is displayed in the Auto Scroll mode. Pressing UP or DOWN allows the information to be accessed one step at a time. Pressing ENTER will access the Setup Menu (discussed in Section 5.2.3, Setup Menu). Pressing ESCAPE reactivates Auto Scroll mode. Pressing ESCAPE a second time reactivates the Normal Operation display (up one level).

The Additional Information display contains the following items:

**Top Line** (Provides additional instructions):
- ADDITIONAL INFO
- †† TO MANUAL SCROLL
- † TO SETUP MENU
- <ESC> TO SYSTEM INFO

**Second Line** (cycles through the following parameters):
- BATTERY TEMP xx°C
- CHARGER CURR xx.x A
- INPUT FREQ xx.x HZ
- OUTPUT WATTS xxx W
- OUTPUT VA xxx
- PERCENT LOAD xx%

**NOTE:**

Lower case *italicized* items indicate variables that change according to the operating mode, setup, or measured values. These items appear as normal UPPER CASE text in the actual display. INPUT FREQ is not valid during inverter operation.

---

**Fig. 5-4, Additional Info Display**
(Examples are given for values in the display)
5.0 Operation, continued
5.2 Smart Display, continued

5.2.3 Setup Menu

The Setup Menu is one level below the Additional Information display and is reached by pressing ENTER. Use this menu to view and change the programmable operating parameters of the power supply. Navigation is similar to the Normal Operation menu. Pressing UP or DOWN accesses the Single Step mode, where sub-menu items can be individually selected.

To select and change a value in the Setup Menu:

1. Press either UP or DOWN to put the display in the Manual Scroll mode.
2. Continue pressing UP or DOWN until the desired item displays.
3. Press ENTER to select the item for editing.
4. Use UP to increase the displayed value, or DOWN to decrease the value. Pressing and holding either UP or DOWN for more than two seconds while in edit mode causes the displayed value to change more rapidly.

**NOTE:**

The actual parameter being modified in EDIT mode doesn’t change until the new data is saved by pressing the ENTER key twice.

5. Press ENTER when the desired value displays. This accesses an additional display, giving the operator a chance to back out of the programming mode (ESCAPE) and not save the new value. To accept and save the new value to memory, press ENTER.

6. Once the value is entered into memory, the display returns to the Setup Menu. You may now check and view the new value or select additional parameters to modify.

If an incorrect value is accidentally entered, repeat the above process and enter the proper value; or select the Set Defaults menu selection on the Setup Menu and press ENTER twice to reset all parameters to their factory default values.

**NOTE:**

The Set Defaults menu selection will not reset Standby Time, Standby Events, Device Address, or Total Runtime; the operator must manually reset these settings.

In addition to increasing or decreasing numerical values with UP and DOWN, the operator can select ON or OFF and YES or NO. These are selected and entered as described above. The CODE VER, GMX_CLASS VER, and Total Run Time selections are informational display only items and cannot be edited. To return to the “Operation Normal” menu from the Setup Menu, press ESCAPE three times.
5.0 Operation, continued

5.2 Smart Display, continued

5.2.3 Setup Menu, continued

The Setup Menu contains the following items:

Top Line (provides additional information)

- SET UP MENU
- ↓ TO MANUAL SCROLL
- <ESC> TO ADD’L INFO

Second Line (cycles through the following parameters):

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Default</th>
<th>Minimum</th>
<th>Maximum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Float V/C</td>
<td>2.27</td>
<td>2.1V/Cell</td>
<td>2.35V/Cell</td>
</tr>
<tr>
<td>Accept V/C</td>
<td>2.40</td>
<td>2.2V/Cell</td>
<td>2.45V/Cell</td>
</tr>
<tr>
<td>Temp Comp</td>
<td>5mV/Cell/ºC</td>
<td>0mV/Cell/ºC</td>
<td>5mV/Cell/ºC</td>
</tr>
<tr>
<td>Battery Capacity*</td>
<td>100Ah</td>
<td>0Ah</td>
<td>1000Ah</td>
</tr>
<tr>
<td>Self-test</td>
<td>Off</td>
<td>On</td>
<td>Off</td>
</tr>
<tr>
<td>Test Inhibit</td>
<td>N/A</td>
<td>7 days</td>
<td>7 days</td>
</tr>
<tr>
<td>Test Interval</td>
<td>30 days</td>
<td>0 days</td>
<td>360 days</td>
</tr>
<tr>
<td>Test Countdown</td>
<td>0 days</td>
<td>0 days</td>
<td>365 days</td>
</tr>
<tr>
<td>Test Duration</td>
<td>10 minutes</td>
<td>5 minutes</td>
<td>180 minutes</td>
</tr>
<tr>
<td>Frequency Range</td>
<td>3Hz</td>
<td>1Hz</td>
<td>6Hz</td>
</tr>
<tr>
<td>Standby Time</td>
<td>0 minutes</td>
<td>0 minutes</td>
<td>65,535 minutes</td>
</tr>
<tr>
<td>Standby Events</td>
<td>0 events</td>
<td>0 events</td>
<td>65,535 events</td>
</tr>
<tr>
<td>Set Defaults</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Code Version</td>
<td>1.00.0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>GMX_Class Version</td>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Device Address</td>
<td>1</td>
<td>0</td>
<td>7</td>
</tr>
<tr>
<td>Total Runtime</td>
<td>0 days</td>
<td>0 days</td>
<td>65,535 days</td>
</tr>
</tbody>
</table>

* 100Ah = 1 battery string, 200Ah = 2 battery strings, 300Ah = 3 battery strings

Table 5-1, Setup Menu Parameters

**NOTE:**

Battery voltage is limited to the range 2.20 V/Cell (min.) to 2.50 V/Cell (max.) regardless of temperature or temperature compensation settings.

**NOTE:**

Refer to Section 5.3, Smart Display Glossary, for descriptions of the setup menu parameters.
### 5.0 Operation, continued

#### 5.2 Smart Display, continued

##### 5.2.3 Setup Menu, continued

![Fig. 5-5, Setup Menu Display](image)

(Examples are given for values in the display)

<table>
<thead>
<tr>
<th>Setup Menu</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>FLOAT V/C</strong></td>
<td><strong>2.27</strong></td>
</tr>
<tr>
<td>ACCEPT V/C</td>
<td>2.40</td>
</tr>
<tr>
<td>TEMP COMP</td>
<td>5mV</td>
</tr>
<tr>
<td>BATT CAPACITY</td>
<td>100Ah</td>
</tr>
<tr>
<td>SELF-TEST</td>
<td>OFF</td>
</tr>
<tr>
<td>TEST INHIBIT</td>
<td>—</td>
</tr>
<tr>
<td>TEST INTERVAL</td>
<td>30 D</td>
</tr>
<tr>
<td>TEST COUNTDOWN</td>
<td>3 D</td>
</tr>
<tr>
<td>TEST DURATION</td>
<td>10 M</td>
</tr>
<tr>
<td>FREQ RANGE</td>
<td>3.0HZ</td>
</tr>
<tr>
<td>STANDBY TIME</td>
<td>65 M</td>
</tr>
<tr>
<td>STANDBY EVENTS</td>
<td>12</td>
</tr>
<tr>
<td>SET DEFAULTS</td>
<td>NO</td>
</tr>
<tr>
<td>CODE VER</td>
<td>1.00.0</td>
</tr>
<tr>
<td>GMX_CLASS VER</td>
<td>4</td>
</tr>
<tr>
<td>DEVICE ADDRESS</td>
<td>1</td>
</tr>
<tr>
<td>TOTAL RUN TIME</td>
<td>365D</td>
</tr>
</tbody>
</table>
5.0 Operation, continued

5.2 Smart Display, continued

5.2.4 Alarm Indications

In the event of a failure, the Active Alarm display indicates detected alarms and items to check to correct the alarm condition. Major alarms also cause the red LED to flash. Press either UP or DOWN to stop Auto Scroll. The arrows appearing at the right-hand side of the display text indicate keys to press to show the next item in the menu. Use UP or DOWN to select the alarm of interest. Press ENTER to select the alarm and display diagnostic information. Press ESCAPE to return to the alarm list.

NOTE: If only one alarm is active, the alarm list is bypassed and the display shows diagnostic information for the single active alarm.

To assist the operator in troubleshooting an active alarm condition, a Help sub-menu offers possible remedies relating to the displayed alarm. To access the Active Alarm Help sub-menu, scroll to the alarm of interest and press ENTER. The diagnostic information autoscrolls initially. Enter manual scroll mode by pressing either UP or DOWN. Press DOWN to scroll through the list of remedies.

Alarms are classified in two categories:

**Major Alarms** are indications of a serious failure within the GMX Power Supply, such as a loss of output voltage or a failed battery charger. Any situation that causes output failure is considered a Major Alarm. Major alarms require immediate action by the operator to correct the failure. To correct major alarms, follow the Smart Display on-screen instructions.

**Minor Alarms** indicate a less serious failure, such as defective RTS or loss of utility power. Corrective action can be delayed for a short time. To correct, follow the Smart Display on-screen instructions.

The alarm matrices on the following pages indicate the MAJOR/MINOR active alarms, the probable cause, and troubleshooting items to check to correct the alarm condition.
5.0 Operation, continued

5.2 Smart Display, continued

5.2.4 Alarm Indications, continued

### Major Alarms

<table>
<thead>
<tr>
<th>Active Alarm</th>
<th>Corrective Action</th>
<th>Probable Cause</th>
</tr>
</thead>
<tbody>
<tr>
<td>Self-test FAIL*</td>
<td>1. Check batteries</td>
<td>• 36V battery string below 33.3Vdc</td>
</tr>
<tr>
<td></td>
<td>2. Check inverter</td>
<td>• Inverter failure</td>
</tr>
<tr>
<td></td>
<td>3. Check generator</td>
<td>• Batteries will not sustain load</td>
</tr>
<tr>
<td>LOW BATT VOLTS</td>
<td>1. Shutdown imminent</td>
<td>36V battery string below 31.5Vdc</td>
</tr>
<tr>
<td></td>
<td>2. Check AC input</td>
<td></td>
</tr>
<tr>
<td></td>
<td>3. Connect generator</td>
<td></td>
</tr>
<tr>
<td>HIGH BATT VOLTS</td>
<td>1. Check charger settings</td>
<td>36V battery string above 45.0Vdc</td>
</tr>
<tr>
<td>NO BATTERIES</td>
<td>1. Check battery breaker</td>
<td>Absence of batteries detected (alarm is inactive when battery capacity is set to 0)</td>
</tr>
<tr>
<td></td>
<td>2. Check connections</td>
<td></td>
</tr>
<tr>
<td></td>
<td>3. Check battery fuse</td>
<td></td>
</tr>
<tr>
<td>LINE ISOLATION**</td>
<td>1. Replace power supply</td>
<td>Line isolation has failed. All inverter operations are suspended</td>
</tr>
<tr>
<td>OUTPUT FAIL</td>
<td>1. Check configuration switches</td>
<td>The AC output has failed (check configuration)</td>
</tr>
<tr>
<td></td>
<td>2. Output overloaded?</td>
<td></td>
</tr>
<tr>
<td>OUTPUT OVERLOAD</td>
<td>1. Check configuration switches</td>
<td>The GMX is overloaded</td>
</tr>
<tr>
<td></td>
<td>2. Output short circuit?</td>
<td></td>
</tr>
<tr>
<td></td>
<td>3. Excessive load</td>
<td></td>
</tr>
<tr>
<td></td>
<td>4. Check output current</td>
<td></td>
</tr>
<tr>
<td>CHARGER FAILURE</td>
<td>1. Perform self-test</td>
<td>Charger has failed or shutdown, possible battery over-temperature</td>
</tr>
<tr>
<td>INVERTER TEMP</td>
<td>1. Check fan</td>
<td>Inverter heatsink has exceeded set temperature (Standby operations are suspended until temperature drops to safe level)</td>
</tr>
<tr>
<td>CONFIG ERROR</td>
<td>1. Check configuration switches</td>
<td>The GMX is improperly configured. Operation is suspended until error is corrected.</td>
</tr>
<tr>
<td></td>
<td>2. Check Inverter</td>
<td></td>
</tr>
</tbody>
</table>

* To clear a Latched Self-test Fail Alarm, initiate and complete a successful self-test.
** Remove and replace GMX Power Supply. **Do not try to clear alarm.**

Table 5-2, Major Alarms

### Minor Alarms

<table>
<thead>
<tr>
<th>Active Alarm</th>
<th>Corrective Action</th>
<th>Probable Cause of Alarm</th>
</tr>
</thead>
<tbody>
<tr>
<td>BATT TEMP PROBE</td>
<td>1. Check connection</td>
<td>Remote Temp Sensor (RTS) failed, or is not connected</td>
</tr>
<tr>
<td></td>
<td>2. Check sensor</td>
<td></td>
</tr>
<tr>
<td></td>
<td>3. Input connections</td>
<td></td>
</tr>
<tr>
<td>INPUT FAILURE</td>
<td>1. Utility failure</td>
<td>Utility AC input has failed</td>
</tr>
<tr>
<td></td>
<td>2. Circuit failure</td>
<td></td>
</tr>
</tbody>
</table>

Table 5-3, Minor Alarms
5.0 Operation, continued

5.2 Smart Display, continued

5.2.5 Control Panel LEDs

Two front panel LEDs indicate the condition and status of the GMX Power Supply. The green Output LED, when illuminated, indicates the power supply is functioning normally and supplying output AC to the load. A flashing output LED indicates that a minor alarm has been detected. If the Output LED is off, a major alarm has been detected.

The red Alarm LED either flashes or is off depending on the operating state of the power supply. A flashing Alarm LED indicates that a major alarm has been detected. This state clears when the alarm is no longer present. Normally, the red Alarm LED is OFF indicating normal power supply operation.

![Smart Display LEDs](image)

**Major Alarms** are indications of a serious failure within the GMX Power Supply, such as a loss of output voltage or a failed battery charger. Any situation that causes the output to be off can be considered a Major Alarm. Any Major Alarm, when encountered, requires immediate action to be taken by the operator to correct the failure. To correct, simply, follow the Smart Display on-screen instructions.

**Minor Alarms** indicate a less serious failure, such as defective RTS or loss of utility power. Corrective action can be delayed for a short time. To correct, simply, follow the Smart Display on-screen instructions.
5.2 Smart Display, continued

5.2.6 Detailed Menu Structure and Navigation

[Diagram of menu structure and navigation]

Legend:

<table>
<thead>
<tr>
<th>Control Panel Key</th>
<th>Display Symbol</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>↑</td>
<td>←UP Arrow</td>
<td></td>
</tr>
<tr>
<td>↓</td>
<td>←DOWN Arrow</td>
<td></td>
</tr>
<tr>
<td>←</td>
<td>←ENTER</td>
<td></td>
</tr>
<tr>
<td>&lt;ESC&gt;</td>
<td>←ESCAPE</td>
<td></td>
</tr>
</tbody>
</table>

Additional Information:

- Battery Temp 37°C
- Charger Curr 8.2A
- Input Frequency 60.1Hz
- Output Watts 900W
- Output VA 1060
- Percent Load 80%

Setup Menu:

- Float V/C = 2.27
- Accept V/C = 2.40
- Temp Comp = 5.0mV
- Batt Capacity = 100Ah
- Self-test = ON
- Test Inhibit = OFF
- Test Interval = 30 D
- Test Duration = 10 M
- Freq Range = +/- 3Hz
- Standby Time = Min
- Standby Events
- Set Defaults
- Code Ver 1.00.0
- Device Address 1
- Total Runtime

Additional Information:

- Battery Temp 37°C
- Charger Curr 8.2A
- Input Frequency 60.1Hz
- Output Watts 900W
- Output VA 1060
- Percent Load 80%

Testing:
- 10 MIN Battery Volts 37.3V

Operation Normal (Auto-scroll Information):

Input Voltage 240V
Battery Volts 40.5V
Output Voltage 90V
Output Current 12.2A
12 Events 65 M
Charger Mode = Float
Oper Mode = Line

Additional Information:

Input Voltage 20V
Battery Volts 0.5V
Output Voltage 90V
Output Current 12.2A
12 Events 65 M
Charger Mode = Float
Oper Mode = Line

Back to Additional Information

Back to Single Step

Back to Operation Normal

Back to Auto-scroll

To Self-test

Testing: 10 MIN Battery Volts 37.3V

Back to Operation Normal

Back to Auto-scroll

To Single Step
### 5.2 Smart Display, continued

#### 5.2.6 Detailed Menu Structure and Navigation, continued

**ACTIVE ALARMS**

- Self-test Fail
- Low Batt Volts
- High Batt Volts
- No Batteries
- Batt Temp Probe
- Line Isolation
- Output Failure
- Output Overload
- Charger Failure
- Input Failure
- Inverter Temp
- Config Error

**OUTPUT OVERLOAD**

1. Output Short Ckt
2. Too Much Load
3. Chk Output Current

**SETUP MENU**

- Float V/C = 2.27V
- Accept V/C = 2.40V
- Temp Comp = 5.0mV
- Batt Capacity = 100Ah
- Self-test = ON
- Test Inhibit = OFF
- Test Interval = 30 D
- Test Countdown = 30 D
- Test Duration = 10 M
- Freq Range = +/- 3Hz
- Standby Time = Min
- Standby Events
- Set Defaults
- Code Ver 1.00.0
- XM2 Class Ver 4
- Device Address 1
- Total Runtime

**Additional Information**

- Battery Temp 37°C
- Charger Curr 8.2A
- Input Frequency 60.1Hz
- Output Watts 900W
- Output VA 1060
- Percent Load 80%

**Legend**

- Control Panel Key
- Display Symbol
- Description

- UP Arrow
- DOWN Arrow
- ENTER
- ESC

**Abbreviations**

- LE
- GE
- ND
- ES
- CA
- PE
- <ESC>

**Help Screens**

- To Program Mode
- To Accept New Data
- <ESC> to Abort
- To Accept New Data
- To Program Mode
- Back to Single Step Menu

**Notes**

- Only Detected Alarms will appear in this menu.
5.0 Operation, continued

5.3 Smart Display Glossary

**Battery Capacity:** The capacity of the battery strings attached to this GMX Power Supply. When batteries are not attached, the setting may be programmed to “0.” This disables standby operations, including test mode, and disables the No Batteries Alarm. If batteries are attached, then this setting should be programmed to the total rating of all battery strings. This setting can be programmed to higher values to accommodate multiple battery strings (i.e., 1 battery string = 100Ah, 2 battery strings = 200Ah, 3 battery strings = 300Ah).

**NOTE:**
If an GMX Power Supply is used in a non-standby application, this variable must be programmed to “0” to disable the battery maintenance cycle portion of a self-test.

**BULK** charge is a “Constant Current” charge. Ten amps is the maximum the charger is capable of delivering. As the charge is returned to the batteries, their voltage increases to a specific threshold (2.27Vdc per cell). This cycle ends when the charging current into the batteries becomes less than 0.5A. The charger then switches to ACCEPT mode. The BULK charger mode generally returns the battery charge state to 80 percent of rated battery capacity.

**Charger Accept Voltage:** Battery Accept charge voltage control in volts per cell. This voltage, 2.40Vdc (adjustable) per cell, is temperature compensated to assure longer battery life. It properly completes the charge cycle and is factory set for Alpha Cell batteries. If other manufacturer’s batteries are used, consult the battery manufacturer for Accept voltage levels.

**Charger Float Voltage:** Battery Float charge voltage control in volts per cell. It averages about 2.27Vdc (adjustable) per cell. It is factory set for Alpha Cell batteries. If other manufacturer’s batteries are used, consult the battery manufacturer for Float voltage levels.

**Charger Temperature Compensation:** Battery charger temperature compensation control. Programming this parameter to “0.0” will disable temperature compensation. It is factory set for Alpha Cell batteries (5mV/cell/°C). If other manufacturer’s batteries are used, consult the battery manufacturer for Charger Temperature compensation ranges.

**Device Address:** The GMX Power Supply must have a unique address to communicate with a system controller. The system controller uses the address as an identifier to query the GMX Power Supply for information. Each GMX Power Supply on the same communications bus must be identified with a value between 1 and 7.

**NOTE:**
The device address will not reset to 1 when factory defaults are reset.

**End of Battery Discharge (EOD):** The point at which the batteries are fully discharged (1.75V/C°, 18 cells for 36V inverter) and the power supply shuts off, preventing permanent damage to the batteries.

**Frequency Range Limit** (may be used when powering with AC Generator): AC input voltage frequency range limit. This limit establishes the acceptable input frequency range outside of which standby operation is initiated.

**Set Defaults:** When programmed by the operator to YES, all the programmable data levels (except DEVICE ADDRESS) are reset to the original factory settings.

**Self-test:** When programmed by the operator to YES, the GMX Power Supply will test inverter operation.

**Standby Events:** GMX Power Supply standby events counter. This does not include self-test events. Use the Setup Menu to reset Standby Events to zero.
5.0 Operation, continued

5.3 Smart Display Glossary, continued

**NOTE:**
Resetting factory defaults does not clear Standby Events or Standby Time.

**Standby Time:** The total amount of time the GMX Power Supply has operated in standby mode. This does not include self-test time and thus represents the sum total number of minutes of AC line failure since the last time this counter was reset. Use the Setup Menu to reset Standby Time to zero.

**Test Countdown:** The number of days remaining before the next scheduled automatic self-test is initiated. This variable is programmable and allows the operator to select the day that the autotest sequence will begin. This counter has no effect if test interval is set to 0.

**Test Duration:** Automatic self-test duration timer. The number of minutes the GMX Power Supply performs battery maintenance cycle test. This timer applies to initiated tests automatically or manually.

**Test Inhibit:** Becomes active when programmed by the operator (or when the unit runs in inverter mode for more than 5 minutes). The GMX Power Supply delays the start of a scheduled self-test for seven days if the test countdown is less than seven days (See Section 5.4, Automatic Performance Test for complete details).

**Test Interval:** Automatic self-test control timer. The number of days between battery maintenance cycle tests. Setting this value to zero disables automatic self-test.

**Total Run Time:** The amount of time (in days) the power supply has functioned in any mode of operation. This is not a re-settable value.
5.4 Automatic Performance Test

Automatic Self-test: The GMX Power Supply can periodically perform an automatic self-test to verify the state of the batteries and the inverter circuitry. The automatic test feature has several programmable parameters that affect the frequency and duration of automatic tests. In addition to automatic testing, you can manually put the GMX Power Supply into test mode by pressing ENTER and DOWN simultaneously. A running test may be halted manually by pressing ENTER and DOWN a second time.

The test sequence starts with a check to verify that batteries are attached and the battery circuit breaker is closed. If the batteries are discharged or not connected, the GMX Power Supply does not attempt to operate in inverter test mode, and thus not drop the load if the inverter does not have sufficient batteries to operate. Next, the GMX Power Supply switches to standby mode for a pre-programmed period. Successful completion of a test sequence means that the GMX Power Supply operated normally in standby mode, the battery voltage didn’t drop below a preset threshold and the output was stable throughout the test. Failure of a test is indicated by a Self-test Fail alarm, which can be cleared by subsequently running a successful test for at least one minute.

Test Control: A manual test may be initiated (or a running test may be halted) at any time by pressing ENTER and DOWN simultaneously or by changing the Self-test switch via the front panel interface or status communications. A self-test may also be started via the status monitoring card.

To prevent an automatic test that is scheduled to occur in the next week, issue a Test Inhibit command. This command is useful if periodic maintenance is scheduled to occur on the power supply near the time that the next automatic test is to start. This control feature may also be used when inclement weather is expected that may cause a utility failure. The Test Inhibit command only affects an automatic test scheduled to run in the next seven days. Multiple issues of the Test Inhibit command will result in the deferral of the next automatic test until at least seven days after the last request. This command has no effect if an automatic test is not scheduled to take place in the next week. Starting a test manually overrides the Test Inhibit command.

The automatic test feature is on by default, but may be turned off. To turn auto-test off, change Test Interval to 0 days in the Setup Menu. Auto-test may be enabled at any time by changing the test interval to any nonzero value. The default test interval is 30 days.

Test Countdown: Informs the operator of a pending automatic test, or allows the operator to schedule the next automatic test.

Test Duration: Test Duration can be adjusted to meet the customer’s needs. Exercise caution when increasing the parameter because long self-tests compromise the standby capability during, and shortly after, the test.

Standby Time and Standby Events: Counters that are not incremented during GMX Power Supply self-tests.
5.0 Operation, continued

5.5 Providing Power via External Source

In the event of an extended utility failure, an external AC or DC power source can provide backup power to the system. The backup power source allows the power supply to continue charging the batteries, and ensures uninterrupted service to the network. Follow the procedures outlined in the documentation and/or connection procedures listed below.

5.5.1 DC Powering

A convenient method of providing backup DC power to the network is the AlphaGen Portable Generator. On loss of commercial AC power, the existing battery string(s) immediately supply voltage to the inverter. After some point of battery discharge, an operator can deploy the portable generator to the site to supply power to the DC bus. Refer to the AlphaGen Portable Generator Operator’s Manual, Alpha P/N 041-028-B0, for complete connection and operation information.

5.5.2 AC Powering

Should it become necessary to power your network with a portable AC generator, truck-mounted AC generator, or truck-mounted inverter, the procedures below must be followed for the protection of service personnel and system powering equipment.

Connection Procedure:

1. Determine if there is output power to the cable system by reading the Smart Display. If there is still power to the system then check the battery voltage on the Smart Display. If the battery voltage is greater than 34.5Vdc (3-battery system) then approximately one hour remains to complete the changeover to generator power before the cable system loses customer power. If the battery voltage is less than the previous numbers, move rapidly as there is not much time until system failure. Use extreme caution, there are dangerous voltages in the system that can shock you or damage the cable amplifiers.

2. Verify the AC Input breaker from the utility powering system is in the OFF position. This ensures that if power returns suddenly, both you and the system will not experience a surge in power, and that when you connect the generator, it does not put AC voltage back onto the power lines.

3. Properly ground the generator. This is accomplished by connecting a #6 AWG wire from the grounding lug on the output panel of the generator to either a driven ground rod or the strand ground on the pole to which the power supply is mounted. If working with a ground-mounted power supply, locate the grounding point inside the enclosure and clamp on to that point.

**WARNING!**

Grounding of the generator is mandatory for safety and for proper operation of the power supply.

4. After properly grounding the generator, unplug the power supply from the convenience outlet inside the enclosure and plug the power supply input cable into the generator output. An NEC or UL approved extension cord must be used.
5.0 Operation, continued

5.5 Providing Power via External Source, continued

5.5.2 AC Powering, continued

5. Start and operate the generator according to the generator operation manual.

6. If the generator kilowatt rating is twice the kilowatts used by the power supply indicated on the Smart Display, leave the battery breaker on and the generator will charge the batteries. If the generator fails the power supply will continue to provide battery backup. If the generator output is not approximately twice the kilowatt rating indicated on the Smart Display, switch the battery breaker off (this reduces the load on the generator but battery backup of the system is unavailable).

7. In either case, after the power from the generator is applied to the power supply, use the Smart Display to increase the Frequency Input Tolerance to ±6Hz from the normal ±3Hz. This limits the power supply from switching to battery backup if the generator occasionally does not operate on the proper frequency. It is not uncommon for smaller (4 kilowatt or less) sized generators to get “off frequency” due to the step loading of the power supply.

5.5.3 Using a Truck-mounted Inverter or Generator

A WARNING!

Ground the vehicle before operating the truck inverter or truck-mounted generator. Failure to do so will place service personnel at risk for electric shock.

To use a truck-mounted inverter or generator follow the steps listed in Section 5.5.2 with the additional step of grounding the truck. Run the ground wire from an unpainted point on the truck chassis to either a driven ground rod or strand ground to complete the grounding circuit. The rubber tires on the truck insulate it from being grounded in all but the most exceptional circumstances.
5.0 Operation, continued

5.6 Resumption of Utility Power

**WARNING!**

Use caution when disconnecting a generator and reconnecting to utility power. Dangerous voltages are present.

**CAUTION!**

Care must be exercised to ensure that both powering systems are not connected at the same time, or damage to the power supply and/or the generator may result.

1. Use a voltmeter to verify the input voltage is within specifications before turning on the AC voltage input breaker.

2. Once the proper voltage is present, verify the battery voltage indicated on the Smart Display is greater than 31.5V. Disconnect the power supply from the generator output and plug the power supply input cord into the convenience outlet within the enclosure. The power supply operates on battery backup for a short period of time. Exercise caution during this changeover. The grounding circuit to the power supply is broken while in the act of unplugging and reconnecting the power supply.

   If the batteries are at or below the low voltage cutoff, the power supply will not transfer to battery back-up and there will be a momentary power outage to the cable system while you make this changeover.

3. Turn on the AC input power.

4. Shut down the generator and remove the grounding system.
6.0 GMX Power Supply Maintenance

Maintenance must be performed every three to six months. By establishing a routine maintenance program, and following the guidelines contained in this manual, the GMX Power Supply will provide years of trouble-free operation.

Care of the batteries is the first step in any power supply maintenance program. In addition to voltage checks, visually inspect the batteries for signs of cracking, leaking, or swelling. To aid in quick identification and tracking of voltages in the maintenance log, number the batteries inside the enclosure using labels or masking tape, etc. Batteries are temperature sensitive and susceptible to overcharging and undercharging. Since batteries behave differently in the winter than in the summer, Alpha’s battery chargers automatically compensate for changes in temperature by adjusting float and accept charge voltages.

**CAUTION!**

- The GMX Power Supply must be serviced by qualified personnel.
- Use heavy gloves when handling a GMX Power Supply that has just been taken out of service. The ferroresonant transformer generates heat that may cause burns if handled with bare hands.
- Alpha Technologies is not responsible for battery damage due to improper charger voltage settings. Consult the battery manufacturer for correct charger voltage requirements.
- When removing batteries, ALWAYS switch the battery breaker off before unplugging the battery connector.
- Always wear safety glasses when working with batteries.

6.1 Check Battery Open Circuit Voltage

Prior to testing, record the battery manufacturer, date code, lot number, and power supply’s model number and serial number.

Inspect all battery posts, verify that all connections are clean and tight. Reapply corrosion inhibitor.

Disconnect the AlphaGuard CMT (if used) and switch the front panel battery breaker of the GMX Power Supply Inverter to OFF. Disconnect the battery connector from the inverter and measure the individual voltage across each battery. The difference between any battery in the string should not be greater than 0.3Vdc. Defective or marginal batteries should be replaced with an identical type of battery. Record the unloaded battery voltages in the maintenance log.

6.2 System Information

Observe and record the following system information from the Normal Operation and Additional Information menus in the maintenance log. See Section 6.9.

<table>
<thead>
<tr>
<th>Operation Normal</th>
<th>Additional Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Input Voltage</td>
<td>Battery Temperature</td>
</tr>
<tr>
<td>Output Voltage</td>
<td>Output Voltage</td>
</tr>
<tr>
<td>Output Current</td>
<td>Input Frequency</td>
</tr>
<tr>
<td>Standby Events</td>
<td>Output Watts</td>
</tr>
<tr>
<td>Battery Voltage</td>
<td>Output VA</td>
</tr>
<tr>
<td>Charger Mode</td>
<td>Percent Load</td>
</tr>
<tr>
<td>Total Standby Time</td>
<td></td>
</tr>
<tr>
<td>Operation Mode</td>
<td></td>
</tr>
</tbody>
</table>
6.0 GMX Power Supply Maintenance, continued

6.3 Check Battery Voltage Under Load

In order to completely verify a battery’s ability to supply load, the battery must be tested while under a load. This is the most accurate method to determine the condition of the batteries. If available, use a battery load tester and follow the manufacturer’s instructions to test the individual batteries. If a battery load tester is not available, use the following procedure.

WARNING!

Weak or severely discharged batteries can explode when put under load. As an added safety precaution, place the enclosure’s door between the operator and batteries before attempting standby operation.

NOTE:

- If installed, disconnect the AlphaGuard–Charge Management Technology Card (AG-CMT) prior to measuring battery voltage.
- Even with an AG-CMT present, any battery which fails the 0.3V load test must be replaced with an identical type of battery.

Test Procedure:

1. If the batteries appear functional (i.e., if they have passed “Check Battery Open Circuit Voltage” test), reconnect the Battery Input connector to the Inverter Module, switch on the battery breaker, and wait for the No Batteries alarm to reset.
2. Simultaneously press ENTER and DOWN on the Smart Display to manually start an inverter self-test.

NOTE:

The GMX Power Supply will not go to self-test if the batteries are defective or disconnected. Initially, the battery voltage will appear to drop quickly (this is “surface” charge), but the battery voltage should stabilize quickly.

3. When the battery voltage appears to stabilize (approximately 8-10 minutes), use a multimeter to measure individual battery voltages under load.
4. The difference between any of the batteries should not be greater than 0.3Vdc. Replace defective or marginal batteries with an identical type of battery.
5. Record the loaded battery voltages in the maintenance log.
6.0 GMX Power Supply Maintenance, continued

6.4 Check Battery Charger Voltage

The advanced three-stage charging features of the GMX Power Supply are completely self-monitoring. During normal power supply operations, the power supply continuously verifies the operating condition of the battery charger. If, for any reason, the battery charger fails, a Charger Fail alarm displays on the Smart Display. No operator voltage checks are required.

6.5 Check Battery Terminals and Connecting Wires

Check each battery terminal and connection. Verify the posts are clean and the crimped connectors are tight. Terminal connectors should be torqued in accordance with the battery manufacturer's recommendation. If there is an in-line fuse in the battery cable, check the fuse holder and fuse. Verify the terminals are properly protected with an approved battery terminal corrosion inhibitor such as NCP-2. Record date of maintenance in the maintenance log.

NOTE:

Whenever the battery breaker is turned off, or the batteries are not connected, the GMX Power Supply automatically reports a No Batteries alarm. This is normal, and is a built-in safety feature. The unit does not attempt inverter operations, either standby or test, during a No Battery alarm.

6.6 Check Output Voltage

Measure the AC output voltage at the GMX Power Supply Transformer Module's Vout ± terminals (Output test points) using a true RMS AC voltmeter. Only use a True RMS meter, as other meters may not give a correct reading.

Output voltages should appear within ±5% of rated output at a nominal line input.

Record the voltages in the maintenance log. Output voltages can also be observed by using the Smart Display.

<table>
<thead>
<tr>
<th>Setting</th>
<th>Low (-5%)</th>
<th>High (+5%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>87Vac</td>
<td>82.65Vac</td>
<td>91.35Vac</td>
</tr>
<tr>
<td>63Vac</td>
<td>59.85Vac</td>
<td>66.15Vac</td>
</tr>
</tbody>
</table>

6.7 Check Output Current

With the GMX Power Supply in normal operating mode observe the Smart Display Output Current. The value of output current will be dependent on the total amount of load connected to the power supply. Record the current in the maintenance log.
6.0 GMX Power Supply Maintenance, continued

6.8 Replacing the Metal Oxide Varistors

The Power Distribution Board (PDB) uses three Metal Oxide Varistors (MOVs) for lightning suppression. If the MOVs fail, Alpha offers a replacement board option to bring the unit back into service.

**Tools Required:**
- #2 Phillips screwdriver
- Wire cutters

**Procedure:**

1. Remove all power to unit. Turn off battery breaker and unplug battery connector. Unplug line cord and remove all front panel connectors.

**WARNING!**

Before proceeding, verify all power has been removed from the power supply by unplugging the power supply from the AC power source and disconnecting the battery connector. Failure to do so could expose the technician to potentially lethal voltages.

2. Remove the eight screws securing the power supply front panel. Set the screws aside in a safe location.

3. Tip the front panel forward to gain access to the Power Distribution Board.

4. Remove the damaged MOVs using your wire cutters. See Fig. 6-1.

5. Replace with the MOV replacement card option (Alpha P/N 704-804-20). Position the card over P3, P9, and P8 and seat firmly as shown in Fig. 6.2.

6. Replace the front cover.

---

**Fig. 6-1, MOV Removal**

**Fig. 6-2, MOV Replacement**

P3   P9

P8 (not shown)
6.0 GMX Power Supply Maintenance, continued

6.9 Maintenance Log

<table>
<thead>
<tr>
<th>BATTERY MAINTENANCE</th>
<th>1</th>
<th>2</th>
<th>3</th>
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<tbody>
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<tr>
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<table>
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<td>Serial Number</td>
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<th>NORMAL OPERATION</th>
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<tr>
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<td>Output Voltage</td>
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<tr>
<td>Output Current</td>
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<tr>
<td>Battery Voltage</td>
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<td>Standby Events</td>
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<tr>
<td>Standby Time</td>
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<tr>
<td>Charger Mode</td>
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<tr>
<td>Operation Mode</td>
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<table>
<thead>
<tr>
<th>Additional Information</th>
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<tr>
<td>Battery Temperature</td>
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<td>Charger Current</td>
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<td>Input Frequency</td>
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<tr>
<td>Output Watts</td>
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<td>Output VA</td>
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<tr>
<td>Percent Load</td>
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<tr>
<td>Date Serviced</td>
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</table>
# 7.0 Specifications

The following tables show the electrical, mechanical, and physical specifications for the GMX Power Supply models.

## Electrical Input

<table>
<thead>
<tr>
<th>915 Models</th>
<th>Input Voltage</th>
<th>Standby Transfer</th>
<th>Input Frequency</th>
<th>Input Power Factor at Nominal</th>
</tr>
</thead>
<tbody>
<tr>
<td>115V ± 10% (nominal)</td>
<td>± 30% (nominal)</td>
<td>60Hz ± 3%</td>
<td>0.9</td>
<td></td>
</tr>
<tr>
<td>225V ± 10% (nominal)</td>
<td></td>
<td>50Hz ± 3%</td>
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<td></td>
</tr>
</tbody>
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## Output

<table>
<thead>
<tr>
<th>Output Power</th>
<th>Output Voltage</th>
<th>Output Current</th>
<th>Output Voltage Regulation</th>
<th>Inverter Output Frequency</th>
<th>Output Current Limit</th>
<th>Inverter Transfer Time</th>
<th>Efficiency</th>
<th>Smart Display</th>
</tr>
</thead>
<tbody>
<tr>
<td>1350W</td>
<td>63V or 87V</td>
<td>15A</td>
<td>± 5%</td>
<td>± 0.1%</td>
<td>150%</td>
<td>Uninterrupted Output</td>
<td>90% Line Mode 80% Inverter Mode</td>
<td>Standard 2 x 20 Backlit LCD</td>
</tr>
</tbody>
</table>

## Battery

<table>
<thead>
<tr>
<th>Battery Voltage</th>
<th>Low Voltage Cutout</th>
<th>Float Voltage</th>
<th>Accept Voltage</th>
<th>Temp Compensation</th>
<th>Charger Current (max)</th>
<th>Typical Recharge Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>36V</td>
<td>31.5V</td>
<td>40.9V</td>
<td>43.2V</td>
<td>0 to 5mv/cell/ºC</td>
<td>10A</td>
<td>12 hours with 100Ah Battery String</td>
</tr>
</tbody>
</table>

## Mechanical

<table>
<thead>
<tr>
<th>Chassis Dimensions in/mm</th>
<th>Shipping Weight</th>
<th>Inverter and Connections</th>
</tr>
</thead>
<tbody>
<tr>
<td>H 7.8 (198) x W 16.8 (426) x D 11.4 (290)</td>
<td>30Kg (67 lbs)</td>
<td>Front Panel Access</td>
</tr>
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</table>

## Environment

<table>
<thead>
<tr>
<th>Operating Temperature</th>
<th>Humidity</th>
</tr>
</thead>
<tbody>
<tr>
<td>-40ºC to 55ºC</td>
<td>0 to 90% Non-condensing</td>
</tr>
</tbody>
</table>

## GMX Model Electrical Specifications

<table>
<thead>
<tr>
<th>GMX Model</th>
<th>Input Line Voltage</th>
<th>Low Line Voltage</th>
<th>High Line Voltage</th>
<th>Input Current (max)</th>
<th>Input Freq ± 3%</th>
<th>Output Voltage</th>
<th>Output Current</th>
<th>Batt Volts</th>
</tr>
</thead>
<tbody>
<tr>
<td>GMX 915</td>
<td>115</td>
<td>81</td>
<td>150</td>
<td>15</td>
<td>60</td>
<td>87/63</td>
<td>15</td>
<td>36</td>
</tr>
<tr>
<td>GMX 915E</td>
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<td>157</td>
<td>292</td>
<td>10</td>
<td>50</td>
<td>87/63</td>
<td>15</td>
<td>36</td>
</tr>
<tr>
<td>GMX 915P</td>
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<td>157</td>
<td>292</td>
<td>10</td>
<td>60</td>
<td>87/63</td>
<td>15</td>
<td>36</td>
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</table>
7.0 Specifications, continued

7.1 Safety and EMC Compliance

<table>
<thead>
<tr>
<th>North American Product Compliance:</th>
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<tbody>
<tr>
<td>Safety (NRTL/C):</td>
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<tr>
<td>Electromagnetic Compatibility (EMC):</td>
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<table>
<thead>
<tr>
<th>European Union Product Compliance:</th>
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</thead>
</table>

<table>
<thead>
<tr>
<th>Electromagnetic Compatibility (EMC):</th>
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</thead>
</table>
8.0 Troubleshooting

The Smart Display troubleshooting guide is designed to display typical symptoms, causes and solutions, starting with the most obvious and working systematically through the GMX Power Supply. Alpha Technologies recommends that the power supply’s maintenance log accompany units brought in for bench service to aid the operator in troubleshooting the problem.

8.1 Return/Repair Information

In the event the Power Supply must be returned to Alpha Technologies for service, a Return Material Authorization (RMA) form must accompany the unit. The form can be found at Alpha’s Web site (www.alpha.com/support). Follow the instructions contained in the form to obtain an RMA. Once an RMA number has been issued, pack the unit per instructions and return to the service center assigned by Alpha Technologies. Or, if preferred, contact Alpha Technologies at (800) 322 5742 for assistance.

Any information pertaining to the nature of the power supply failure or problem, along with a copy of the power supply’s maintenance log, should be included with the returned GMX Power Supply.

8.2 Parts Ordering Instructions

When ordering parts from Alpha Technologies, contact the Customer Service Department directly:

<table>
<thead>
<tr>
<th>Region</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asia Pacific</td>
<td>+1 (360) 647 2360</td>
</tr>
<tr>
<td>Canada</td>
<td>+1 (604) 430 1476</td>
</tr>
<tr>
<td>Latin America</td>
<td>+1 (360) 647 2360</td>
</tr>
<tr>
<td>United Kingdom</td>
<td>+44 1279 501110</td>
</tr>
<tr>
<td>Middle East</td>
<td>+357 25 375675</td>
</tr>
<tr>
<td>Germany</td>
<td>+49 9122 79889 0</td>
</tr>
<tr>
<td>United States</td>
<td>+1 (360) 647 2360</td>
</tr>
</tbody>
</table>
8.0 Troubleshooting, continued

8.3 Emergency Shutdown

The GMX Power Supply contains more than one live circuit. During an emergency, utility power may be disconnected at the service entrance or main electrical panel to protect emergency personnel. Power may still present at the output. To prevent the possibility of injury to service or emergency personnel, always follow this procedure to safely shutdown the power supply.

Emergency Shutdown Procedure:

STEP 1: Turn the battery breaker to OFF.
STEP 2: Unplug the AC Input Line Cord from the service entrance.
### BATTERY MAINTENANCE

<table>
<thead>
<tr>
<th>Battery Number</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
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<tbody>
<tr>
<td>Battery Manufacture</td>
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<td>Voltage (Unloaded)</td>
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<td>Voltage (Loaded)</td>
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### GMX MAINTENANCE

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<th>Model Number</th>
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<tr>
<td>Serial Number</td>
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### NORMAL OPERATION

<table>
<thead>
<tr>
<th>Input Voltage</th>
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<tbody>
<tr>
<td>Output Voltage</td>
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<tr>
<td>Output Current</td>
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<tr>
<td>Battery Voltage</td>
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<tr>
<td>Standby Events</td>
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<tr>
<td>Standby Time</td>
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<tr>
<td>Charger Mode</td>
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<tr>
<td>Operation Mode</td>
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</tbody>
</table>

### Additional Information

| Battery Temperature |   |   |
| Charger Current |   |   |
| Input Frequency |   |   |
| Output Watts |   |   |
| Output VA |   |   |
| Percent Load |   |   |

### COMMISSIONING

| Service Technician |   |   |
| Date Serviced |   |   |
### BATTERY MAINTENANCE

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### GMX MAINTENANCE

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### NORMAL OPERATION

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### Additional Information

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### COMMISSIONING

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